

Electrical Vehicle Charging Policy

1. Definition

1.1 When the following words with capital letters are used in these Terms, this is what they will mean:

Booking	as defined in the Booking Terms and Conditions.
Booking Confirmation	as defined in the Booking Terms and Conditions.
Booking Terms and Conditions	the terms and conditions on which your Booking is supplied to you. This EV Policy together with the Booking Terms and Conditions, also referred to as the Booking Terms, and the House Rules form the contract between us and you.
Dedicated Charging Point (DCP)	an electrical power source to which an EV can connect to charge. It is not a domestic internal or external three pin socket used for normal electric appliances and devices.
Electric Vehicles (EV)	for the purpose of this policy an EV is any vehicle that uses electric motors, either fully or partially, to drive its wheels. It will derive some or all of its power from rechargeable batteries which requires a connection to the electricity grid (plug-in). This includes fully chargeable and plug-in hybrid cars, motorbikes, buggies, scooters, mopeds, bicycles, utility vehicles and tracked vehicles.
EV Policy	the terms and conditions on which our electric charging facility is made available for your use, being this policy and any other documentations referred to herein.
Group	as defined in the Booking Terms and Conditions.
Owner (We/Our/Us)	Dovedale Cottages at Church Farm
Owner's Representatives	representatives of the Owner including but not limited to housekeepers, caretakers and contractors who may visit the Property from time to time on the Owner's instruction.
Permitted Visitors	individuals invited to visit the Property by you and/or your Group, with our express permission.
Property	as defined in the Booking Terms and Conditions
User	individuals who are permitted to use the EV charging facilities in accordance with this EV Policy.
Website	https://www.dovedalecottages.co.uk
You/Your	as defined in the Booking Terms and Conditions.

2. About this policy

- 2.1 This EV Policy sets out how EV's should be charged while at the Property and the responsibilities of Users in respect of safe charging.
- 2.2 Any reference to Property in this policy includes any garden, grounds, outbuildings, garages or communal spaces at the Property.
- 2.3 This EV Policy forms part of your contract with us and is to be read in conjunction with the Booking Terms and Conditions. A breach of the EV policy will constitute a breach of contract.

3. Who does this EV Policy apply to?

This EV Policy applies to all members of the Group and such other Permitted Visitors to the Property. It shall be your responsibility to inform all members of the Group and any Permitted Visitors of this policy and ensure compliance.

4. Domestic chargers are not permitted at the Property

- 4.1 Most EVs are supplied with a domestic charger, commonly known as a 'granny charger' or a 'trickle charger'. These cables recharge the EV using a domestic power source via a 3-pin wall socket.
- 4.2 Domestic chargers are, under no circumstances, permitted to be used at the Property and will create a fire hazard and may invalidate our property insurance. **The use of domestic chargers is strictly forbidden.**
- 4.3 We, and the Owner's Representatives, retain the right to carry out reasonable inspection, on a without notice basis, to ensure that granny chargers are not in use in the Property.
- 4.4 In the event that you, the Group, or any Permitted Visitor are found to be using a domestic charger (commonly known as a 'granny charger' or a 'trickle charger') in the Property, despite the strict prohibition as stated in clause 4.2, such action will be considered a serious breach of these terms.
- 4.5 Upon confirmation of such unauthorised use, the Booking will be subject to immediate cancellation. This cancellation will be enforced without a refund of any amounts previously paid.
- 4.6 You are solely liable for any damage or loss suffered by us as a result of your, the Group's or Permitted Visitor's unauthorised use of domestic chargers.

5. Dedicated Charging Points (DCPs)

- 5.1 Details of the Property's DCPs are set out on the Website and full instructions and safety guidance are available at the Property. It is the user's sole responsibility to supply a suitable charging cable to use the DCP.

- 5.2** DCPs are exclusively for the use of us, you, the Group and the Owner's Representatives. Permitted Visitors to the Property who are not part of the Group are not permitted to use the DCP facilities.
- 5.3** Use of the DCPs is subject to a metered charge, set out on the Website and communicated to you by us.
- 5.4** Payment method will be by pre-authorized credit or debit card which will be taken prior to using the DCP. The actual transactional amount will be calculated after use and taken from the payment card.
- 5.5** Use of the DCPs will not be permitted where payment has not been received in accordance with this clause 5.
- 5.6** DCPs are subject to fair usage and we reserve the right to charge a reasonable fee where usage exceeds a fair amount.
- 5.7** You must not:
- (a) allow anyone to use a DCP if they are not authorised to do so;
 - (b) allow children under the age of 18 to access the DCP;
 - (c) use any splitting cables or modify the DCP in any way;
 - (d) smoke in the vicinity of any DCP;
 - (e) use the DCP for any commercial EV such as a taxi, ridesourcing or ridesharing EV (such as Uber, Lyft or similar services); delivery or transport EVs including buses or for any other commercial venture.
- 5.8** We do not guarantee the availability of a DCP and unavailability of the DCP shall not constitute a breach of the Booking Terms and Conditions. Information regarding the nearest public charging points will be made available where possible. We do not accept liability for any consequence arising from the failure of the EV to charge.
- 5.9** Authorisation for your use of a DCP during the Booking must be obtained prior to Booking in writing by us and will typically be provided in the Booking Confirmation. We reserve the right to withdraw this authority at any time and for any reason.
- 5.10** Use of the DCP is at the risk of the User, we do not accept any liability for loss or damage sustained by the user or their EV as a result of using the DCP unless the damage was caused directly by our negligence.